

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

)  
) No. C-05-00240 SC  
)  
NONA KNOX, ALBERT KNOX, MARIA )  
TORRES, HELADIO ARELLANES AND MARIA) )  
ARELLANES on behalf of themselves ) ORDER RE: DEFENDANTS'  
and those similarly situated, ) MOTION TO DISMISS  
) FIRST AMENDED  
Plaintiffs, ) COMPLAINT AND MOTION  
) TO STRIKE PORTIONS OF  
v. ) FIRST AMENDED  
) COMPLAINT  
)  
AMERIQUEST MORTGAGE COMPANY, a )  
Delaware corporation, ARGENT )  
MORTGAGE COMPANY, LLC, a Delaware )  
Limited Liability Company, AND DOES )  
1-100, inclusive, )  
)  
Defendants. )  
\_\_\_\_\_)

**I. INTRODUCTION**

Plaintiffs Nona Knox, Albert Knox, Maria Torres, Heladio Arellanes, and Maria Arellanes ("Plaintiffs") brought this action against Defendants Ameriquest Mortgage Company and Argent Mortgage Company, LLC ("Defendants"), alleging that Defendants had engaged in a variety of predatory lending practices in violation of federal and state laws. Defendants now move for dismissal pursuant to Rule 12(b)(6) of the Federal Rules of Civil Procedure. For the following reasons, the Court GRANTS Defendants' Motion to Dismiss ("Motion") with respect to any claims brought under 15

1 U.S.C. § 1640(e). The Court DENIES the Motion with respect to all  
2 other claims. Furthermore, the Court GRANTS Defendants' Motion to  
3 Strike Portions of the First Amended Complaint ("Motion to  
4 Strike").

5 **II. BACKGROUND**

6 Defendant Ameriquest is a privately held corporation  
7 organized under the laws of Delaware with its principal place of  
8 business in California. Ameriquest offers mortgages with a focus  
9 on the "subprime" market. First Amended Complaint ("FAC") at 3.  
10 Ameriquest is a "retail lender" which uses its own employees to  
11 market its loans directly to potential and existing customers.  
12 Motion at 3. Defendant Argent is a limited liability company  
13 organized under the laws of Delaware with its principal place of  
14 business in California. Argent is a wholly owned subsidiary of  
15 Defendant Ameriquest. FAC at 3. Argent is a "wholesale lender"  
16 which does not deal directly with borrowers. Rather, Argent makes  
17 its loan product available to third-party mortgage brokers, who in  
18 turn market the products to individual borrowers. Motion at 3.

19 Plaintiffs allege that Defendants have engaged in a series of  
20 predatory lending practices. Specifically, Plaintiffs allege,  
21 "Defendants teach their employees to lure borrowers with promises  
22 that their loans will have certain terms and conditions, knowing  
23 Defendants have no intent of providing such loans, and then use  
24 tricks and high-pressure sales tactics to induce borrowers to sign  
25 loan contracts with significantly less favorable terms and  
26 conditions." Opposition at 2. For example, Plaintiffs allege  
27 that Defendants fail to provide required disclosures, fail to  
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1 leave a true copy of loan documents in borrowers' possession, and  
2 provide contracts for borrowers' signatures only in English  
3 despite conducting misleading contract discussions in other  
4 languages. FAC at 28-33. In addition, Plaintiffs allege that  
5 Defendants unlawfully induce borrowers to enter into mortgages in  
6 which monthly payments exceed the monthly income or excessive or  
7 unfair fees are levied. Id. Plaintiffs also allege that mortgage  
8 salespeople and broker forged applicants' data on loan  
9 applications. Id.

10 Plaintiffs Mr. and Ms. Knox signed their loan contract on May  
11 13, 2002. Id. at 29. Plaintiff Ms. Torres signed her loan  
12 contract on December 21, 2002. Id. at 31. Plaintiffs Mr. and Ms.  
13 Arellanes signed their loan contract on January 15, 2003. Id. at  
14 33. The original complaint was filed January 14, 2005.

15 The First Amended Complaint states ten causes of action for  
16 violations of Federal laws, including the Truth in Lending Act,  
17 Federal Reserve Regulation Z, the Fair Housing Act, and the Equal  
18 Credit Opportunity Act; California laws, including the Fair  
19 Employment and Housing Act, the Unruh Civil Rights Act, the Unfair  
20 Competition Act, the False Advertising Act, and the Consumer Legal  
21 Remedies Act; and common law negligent training and negligent  
22 supervision standards. First Amended Complaint at 33-43.

### 23 **III. LEGAL STANDARD**

24 Under Rule 12(b)(6) of the Federal Rules of Civil Procedure,  
25 a party may move for dismissal "for failure to state a claim upon  
26 which relief can be granted." When presented with a motion to  
27 dismiss, "[a]ll allegations of material fact are taken as true and  
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1 construed in the light most favorable to the nonmoving party."  
2 Jacobellis v. State Farm Fire & Cas. Co., 120 F.3d 171, 172 (9th  
3 Cir. 1997). "[A] complaint should not be dismissed for failure to  
4 state a claim unless it appears beyond doubt that the plaintiff  
5 can prove no set of facts in support of his claim which would  
6 entitle him to relief." Conley v. Gibson, 355 U.S. 41, 45-46  
7 (1957); see also Gompfer v. VISX, Inc., 298 F.3d 893, 896 (9th  
8 Cir. 2002).

9 **IV. DISCUSSION**

10 Defendants have put forth a variety of theories to support  
11 the Motion to Dismiss. The Court will consider each one in turn.

12 A. Whether TILA Claims are Time-barred

13 Plaintiffs bring their First Cause of Action pursuant to the  
14 Truth in Lending Act ("TILA"), 15 U.S.C. § 1601 *et seq.* FAC at  
15 33. Defendants assert that TILA damage claims are controlled by a  
16 one year statute of limitations, and therefore, this claim is time  
17 barred since Plaintiffs filed suit approximately two years after  
18 the last of the named plaintiffs signed their loan documents.  
19 Motion at 8. The Court agrees that a one year statute of  
20 limitations period controls. 15 U.S.C. § 1640(e). Plaintiffs  
21 acknowledge the one year statute of limitations, but allege that  
22 the doctrine of equitable tolling has suspended the limitations  
23 period. Opposition at 6. With respect to Plaintiffs Torres and  
24 Arellanes, Plaintiffs argue that the statute of limitations should  
25 be tolled because Defendants carried out extensive loan  
26 discussions with Ms. Torres and Mr. and Ms. Arellanes in Spanish  
27 but presented loan documents to them only in English, a language  
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1 which they do not speak. Opposition at 6-7. With respect to  
2 Plaintiffs Mr. and Ms. Knox, Plaintiffs argue that Defendants'  
3 alleged failure to grant the Knoxes an opportunity to read the  
4 loan documentation provides a sufficient basis for this Court to  
5 toll the statute of limitations. Id. Having read the parties'  
6 papers and considered the relevant case law, the Court disagrees  
7 that the doctrine of equitable tolling applies here.

8 The doctrine of equitable tolling is only applicable where,  
9 "despite all due diligence, a plaintiff is unable to obtain vital  
10 information bearing on the existence of his claim." Santa Maria  
11 v. Pacific Bell, 202 F.3d 1170, 1178 (9th Cir. 2000). However, in  
12 order to apply the doctrine of equitable tolling, a Court must  
13 find that "a reasonable plaintiff would not have known of the  
14 existence of a possible claim within the limitations period." Id.  
15 at 1178. Having reviewed the parties' papers, the Court finds  
16 little support for such a finding. For example, Plaintiffs Mr.  
17 and Ms. Knox allege that they received a cash disbursement check  
18 of only \$8,000, not the \$20,000 which they expected. FAC at 30.  
19 Or, Plaintiffs generally allege that Defendants wrongfully induced  
20 Plaintiffs to enter into loan contracts in which the monthly  
21 payment was greater than the borrower's monthly income. Id. at 1.  
22 The Court finds that such actions are sufficient to put a  
23 reasonable person on notice that a potential claim exists. In any  
24 equitable tolling analysis, "[t]he touchstone for determining the  
25 commencement of the limitations period is notice: a cause of  
26 action generally accrues when a plaintiff knows or has reason to  
27 know of the injury which is the basis of his action." Ernst &

1 Young v. Matsumoto, 14 F.3d 1380, 1386 (9th Cir. 1994) (internal  
2 quotations and citations omitted). The Court finds that the  
3 allegations of dramatically smaller cash-out proceeds than  
4 expected and dramatically larger monthly payments than expected  
5 put plaintiffs on notice. Therefore, the Court declines to apply  
6 the doctrine of equitable tolling on this basis.

7 Plaintiffs also argue that the doctrine of equitable tolling  
8 should apply due to Defendants' "failure to effectively provide  
9 the disclosures and notices." FAC at 33. This appears not to be  
10 an assertion of equitable tolling, but of equitable estoppel, also  
11 termed fraudulent concealment. "Equitable estoppel focuses  
12 primarily on the actions taken by the defendant in preventing a  
13 plaintiff from filing suit ..." Santa Maria, 202 F.3d at 1176.  
14 However, in order for a Court to estop Defendants from relying on  
15 the statute of limitations, there must have been "conduct by a  
16 defendant, above and beyond the wrongdoing upon which the  
17 plaintiff's claim is filed, to prevent the plaintiff suing in  
18 time." Id. at 1177. While Defendants' alleged conduct may have  
19 prevented Plaintiffs from suing in time, it was not conduct "above  
20 and beyond" the underlying wrongdoing. Rather, a failure to  
21 provide Plaintiffs with disclosures and notices to which they were  
22 entitled is the crux of the TILA claim itself. Therefore, the  
23 Court declines to apply the doctrine of equitable estoppel.

24 Plaintiffs Mr. and Ms. Arellanes transacted with Defendants  
25 most recently, but their loan documents were finalized  
26 approximately two years before the instant suit was filed.  
27 Because the Court finds that neither the doctrine of equitable  
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1 tolling nor the doctrine of equitable estoppel are applicable  
2 here, the Court finds that any claims brought pursuant to 15  
3 U.S.C. § 1640 are barred by the one year statute of limitations.

4 Notwithstanding this Court's finding that the TILA damages  
5 claims are precluded by the one year statute of limitations, the  
6 Court does not find that all of Plaintiff's TILA claims are  
7 precluded. Plaintiffs' First Cause of Action requests "equitable  
8 restitution and disgorgement of profits realized by Defendants."  
9 FAC at 34. Damages such as disgorgement of profits are governed  
10 by § 1640 and are precluded by the one year statute of limitations  
11 discussed above. However, TILA also creates a right of rescission  
12 and a corresponding remedy of restitution. 15 U.S.C. § 1635(a)-  
13 (b). The "obligor shall have the right to rescind the transaction  
14 until midnight of the third business day following consummation of  
15 the transaction or the delivery of the information and rescission  
16 forms required under this section ... whichever is later." Id.  
17 This right to rescind must be exercised within a three year period  
18 from the date of the transaction. Id. at § 1635(f). The Court  
19 finds that Plaintiffs' allegations that Defendants failed to make  
20 certain disclosures with respect to an obligor's right of  
21 rescission are sufficient to support a claim for rescission under  
22 § 1635. Because three years did not elapse between any of the  
23 Plaintiffs' transactions and the filing of this lawsuit, the Court  
24 finds that any claims brought pursuant to § 1635 are not time-  
25 barred.

26 In light of the above, the Court grants the Motion with  
27 respect to Plaintiffs' claim for damages under the Truth in  
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1 Lending Act but denies the Motion with respect to Plaintiffs'  
2 claim for rescission.

3 B. Appropriateness of UBP Claim as a Class Action

4 Defendants seek dismissal of Plaintiffs' Unfair Business  
5 Practices Claim to the extent that it is based on fraud or  
6 misrepresentation on the grounds that such a claim is  
7 inappropriate for class action treatment. Motion at 9.  
8 Defendants state that "fraud claims necessarily raise inherently  
9 individualized questions of fact." Id. Plaintiffs counter that  
10 their claim is based on the "likelihood of deception from  
11 Defendants' overall business practices--and not individual acts of  
12 fraud that may or may not have been perpetrated by Defendants or  
13 their agents against any particular Plaintiff or class member--  
14 that is the focus of Plaintiffs' claim for unfair business  
15 practices." Opposition at 10. A plaintiff is master of his  
16 complaint and may choose which causes of action to bring from the  
17 relevant possibilities. Lingle v. Norge Div. of Magic Chef, 486  
18 U.S. 399, 410 (1988). Therefore, given that Plaintiffs deny that  
19 their claim is based on any individual acts of fraud, the Court at  
20 this time sees no need to rule on the appropriateness of bringing  
21 the unfair business practices claim as a class action.

22 C. Whether the Consumer Legal Remedies Act Applies to Mortgages

23 Plaintiffs' Eighth Cause of Action is brought pursuant to  
24 California's Consumer Legal Remedies Act ("CLRA"). Cal. Civ. Code  
25 § 1750 et seq. Defendants allege that the CLRA is not applicable  
26 to the financial transactions at issue here because such  
27 transactions are not "goods" or "services" as defined by the CLRA.



1 Motion at 12. Defendants rely on the legislative history of the  
2 CLRA as well as a California Supreme Court case which stated in  
3 dicta that an insurance policy was neither a "good" nor a  
4 "service." Civil Service Employees Ins. Co. v. Superior Court,  
5 584 P.2d 497, 505 (Cal. 1978). The Court finds this to be an  
6 insufficient basis for dismissal of the Plaintiffs' CLRA claim.  
7 Rather, the Court has reviewed the limited case law on this issue  
8 and finds that California courts generally find financial  
9 transactions to be subject to the CLRA. See Corbett v. Hayward  
10 Dodge, Inc., 14 Cal. Rptr. 3d 741 (Cal. Ct. App. 2004) (affirming  
11 denial of attorneys' fees in a case where Plaintiff brought  
12 several claims, including a CLRA claim, against a car dealer and a  
13 bank for allegedly misstating the interest rate on a car loan);  
14 Kagan v. Gibraltar Savings and Loan Ass'n, 676 P.2d 1060 (Cal.  
15 1984) (allowing a CLRA class action to go forward with respect to  
16 management fees on an Individual Retirement Account). While  
17 neither Corbett nor Kagan specifically looked at the question of  
18 whether the respective financial transactions at issue were  
19 covered by the CLRA, both cases assumed that they were. Corbett,  
20 14 Cal. Rptr. 3d at 744-47; Kagan, 676 P.2d at 1061-68.  
21 Therefore, because other types of financial transactions involving  
22 banking services appear to be covered by the CLRA, the Court finds  
23 that the CLRA covers the mortgages at issue in the instant case  
24 and denies the Motion with respect to this claim.

25 D. Appropriateness of Plaintiffs' Negligence Claims

26 Plaintiffs' Ninth and Tenth Causes of Action allege that  
27 Defendants engaged in Negligent Training and Negligent Supervision  
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1 of their employees. FAC at 41-42. In the Motion now before the  
2 Court, Defendants assert that "California law does not recognize a  
3 duty of care between a lender and a borrower sufficient to support  
4 a negligence claim, absent active participation in a 'financed  
5 enterprise' by the lender." Motion at 13. Defendants' theory is  
6 an unrepresentative caricature of the relevant case law. For  
7 example, Defendants rely on Nymark v. Heart Fed. Savings & Loan  
8 Ass'n, 283 Cal. Rptr. 53 (Cal. Ct. App. 1991). Nymark held that  
9 "as a general rule, a financial institution owes no duty of care  
10 to a borrower when the institution's involvement in the loan  
11 transaction does not exceed the scope of its conventional role as  
12 a mere lender of money." Id. at 56. For example, the  
13 Nymark court stated, "a lender has no duty to disclose its  
14 knowledge that the borrower's intended use of the loan proceeds  
15 represents an unsafe investment." Id.

16 However, the analysis does not stop there. Rather,  
17 California courts look to six factors in determining whether a  
18 financial institution owes a duty of care to a borrower-client.  
19 These factors are: "[1] the extent to which the transaction was  
20 intended to affect the plaintiff, [2] the foreseeability of harm  
21 to him, [3] the degree of certainty that the plaintiff suffered  
22 injury, [4] the closeness of the connection between the  
23 defendant's conduct and the injury suffered, [5] the moral blame  
24 attached to the defendant's conduct, and [6] the policy of  
25 preventing future harm." Id. at 58. In the instant matter,  
26 Plaintiffs allege, and this Court must accept as true for purposes  
27 of this Motion, that Defendants' employees engaged in activities  
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1 such as forging borrowers' income and employment data on loan  
2 applications. FAC at 30-32. This Court finds that the fifth  
3 factor alone is enough to establish a duty of care.

4 Taken to its logical conclusion, Defendants' theory suggests  
5 that commercial lenders in California have no duty to train and  
6 supervise their employees to prevent illegal employment-related  
7 activities by those employees, such as the document forgery  
8 alleged here. This would be an absurd result. In sum, the Court  
9 finds that it would be inappropriate to dismiss the Ninth and  
10 Tenth Causes of Action.

11 E. Whether Defendant Argent is Potentially Liable

12 Plaintiffs Heladio Arellanes and Maria Arellanes ("the  
13 Arellanes") approached a third-party mortgage broker, Rogelio  
14 Mota, to refinance their home. FAC at 32. Mr. Mota brokered a  
15 new loan for the Arellanes which was issued by Defendant Argent.  
16 Id. The parties dispute whether a mortgage broker is an agent of  
17 the lender. Defendants, arguing that he is not, state that  
18 Plaintiffs have only alleged acts and omissions on the part of Mr.  
19 Mota, who is not a defendant, and not on the part of Defendant  
20 Argent. Motion at 17-20. Therefore, Defendants assert that all  
21 claims against Defendant Argent must be dismissed.

22 In opposition, Plaintiffs make several general allegations to  
23 support a theory that Mr. Mota's alleged wrongdoings were  
24 undertaken either on behalf of or with the knowledge of Defendant  
25 Argent. For example, Plaintiffs allege that Argent induced Mr.  
26 Mota to favor Argent at the expense of the Arellanes. Opposition  
27 at 19. Or, Plaintiffs allege that "Argent enters into agreements  
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1 with mortgage brokers." Opposition at 20. Plaintiffs also put  
2 forth the theory that Defendant Argent has contracted with  
3 mortgage brokers such as Mr. Mota to provide the required  
4 statutory notices which the Arellenes claim to have not received.  
5 Id. While certain of these theories of liability depend on Mr.  
6 Mota being an agent of Defendant Argent, other theories suggest  
7 primary liability. Allegations of primary liability are enough to  
8 defeat the Motion. Therefore, at this time, the Court declines to  
9 decide the issue of whether as a matter of law a third-party  
10 mortgage broker is or is not an agent of a mortgage lender.

11 The Court notes that Plaintiffs' allegations with respect to  
12 Defendant Argent lack specificity and, even if taken as true for  
13 purposes of this Motion, provide only a minimal level of support  
14 for any theory of liability on the part of Defendant Argent.  
15 Still, the Court does not find at this time that it is beyond  
16 doubt that Plaintiffs can prove no set of facts in support of  
17 their claim which would entitle them to relief. Therefore, the  
18 Court denies the Motion with respect to Defendant Argent.  
19 However, the Court also cautions Plaintiffs that unless  
20 discoverable facts show a deeper relationship between Defendant  
21 and Mr. Mota, the issue of Argent's liability may be ripe for  
22 summary judgment at a later date.

23 Defendants have separately filed a Motion to Strike Portions  
24 of the First Amended Complaint. Defendants allege, "The majority  
25 of the allegations of Plaintiffs' First Amended Complaint ... bear  
26 absolutely no relation to the Plaintiffs' loan transactions or the  
27 causes of action raised, but instead needlessly cloud the relevant  
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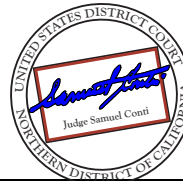
1 issues and improperly seek to prejudice Defendants ..." Motion to  
2 Strike at 1. Generally, a complaint requires only "a short and  
3 plain statement of the claim showing that the pleader is entitled  
4 to relief." Fed. R. Civ. P. 8(a). The Court finds that at this  
5 stage, much of Plaintiff's First Amended Complaint goes well  
6 beyond what is properly included in a complaint. Therefore, the  
7 Court grants Defendants' Motion to Strike with respect to the  
8 seven categories of items listed on page 2 of Defendants' Motion  
9 to Strike.

10 **V. CONCLUSION**

11 In accordance with the above discussion, the Court hereby  
12 GRANTS the Motion to Dismiss solely with respect to any claims  
13 brought pursuant to 15 U.S.C. § 1640. With respect to all other  
14 claims, the Court hereby DENIES the Motion to Dismiss.  
15 Furthermore, the Court GRANTS Defendants' Motion to Strike  
16 Portions of the First Amended Complaint.

17 IT IS SO ORDERED.

18 Dated: August 10, 2005



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UNITED STATES DISTRICT JUDGE